

Duke, Daphne

2004-320-C

194138

From: Erskine, Randy H.
Sent: Wednesday, July 30, 2008 5:02 PM
To: Duke, Daphne
Subject: FW: Snap Telecom, Inc. - CLEC Qrtly Svc Qlty Rpt 2nd Qtr 2008
Attachments: CLEC Qrtly Svc Qlty Rpt 2nd Qtr 2008.pdf; image001.jpg
Importance: High

Sent by Good Messaging (www.good.com)

-----Original Message-----

From: Chris Compton [mailto:cocompton@snaptelecom.com]
Sent: Wednesday, July 30, 2008 03:34 PM Eastern Standard Time
To: Erskine, Randy H.
Subject: Snap Telecom, Inc. - CLEC Qrtly Svc Qlty Rpt 2nd Qtr 2008

July 30, 2008

To whom it may concern:

RE: Snap Telecom, Inc. - CLEC Quarterly Svc Quality Report 2nd Qtr 2008

Attached you will find the 2008 2nd Quarter Service Quality Report for Snap Telecommunications, Inc. Please let me know if you have any questions or concerns. I can be reached at (843) 763-3225, Monday through Friday from 9AM until 5PM EST. Thank you.

Yours Truly,

Christopher G. Compton

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SCPSC CLEC – QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA OPERATIONS

COMPANY NAME

Snap Telecommunications, Inc.

QUARTER / YEAR

2nd / 2008

Month:

April

May

June

Number of Customer Access Lines

6

6

6

Trouble Reports / Access Line (%)

0%

0%

0%

Customer Out of Service Clearing Times (%)

N/A

N/A

N/A

New Installs Completed w/in 5 Days (%)

N/A

N/A

N/A

Commitments Fulfilled (%)

N/A

N/A

N/A

Comments / Explanations: No customers reporting trouble or out of service this quarter. No new installs or comments this quarter.

Person Making Report / Contact Information: Christopher G. Compton

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Christopher
G. Compton

Digitally signed by Christopher G. Compton
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Date: 2008.07.30 15:26:37 -0400